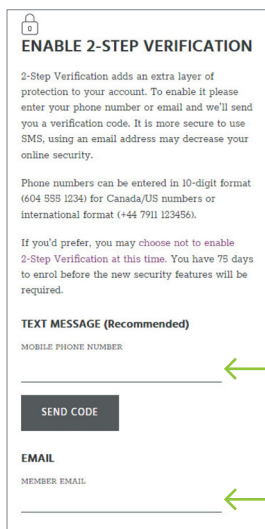# Digital Banking Tips 🍃

2-Step Verification (2SV)

2-Step Verification provides an additional layer of security for your online accounts. It is designed to make sure that you're the only person who can access your account by requiring both your usual password (PAC) and a six-digit verification code that is automatically sent each time you log in to a trusted method of contact that you choose (i.e. cell phone or email).

Setting up 2SV takes just a few simple steps and, due to the added security it provides, we recommend you set this up at your earliest convenience.

SETTING UP 2SV

1 Go to your **Online Banking login page** or **launch the Mobile App** and you will be presented with an enrolment screen that prompts you to register a **mobile phone number** or **email address** through which one-time verification codes will be sent.

2 After you enter your mobile phone number or email address according to the format indicated, hit **SEND CODE** to submit for validation.

🔒
ENABLE 2-STEP VERIFICATION

2-Step Verification adds an extra layer of protection to your account. To enable it please enter your phone number or email and we'll send you a verification code. It is more secure to use SMS, using an email address may decrease your online security.

Phone numbers can be entered in 10-digit format (604 555 1234) for Canada/US numbers or international format (+44 7911 123456).

If you'd prefer, you may choose not to enable 2-Step Verification at this time. You have 75 days to enrol before the new security features will be required.
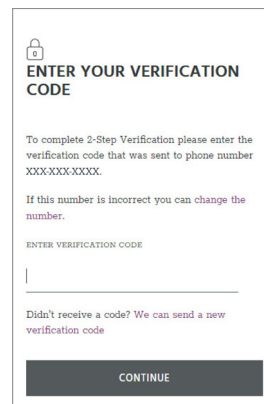
TEXT MESSAGE (Recommended)
MOBILE PHONE NUMBER
_____

[SEND CODE]

EMAIL
MEMBER EMAIL
_____

3 The verification code for set-up will then be sent to your mobile phone or email address.

4 From the notification received to the mobile phone or email you selected in step 2, retrieve the six-digit verification code.

5 In your Online Banking or Mobile App session, enter this code on the **ENTER YOUR VERIFICATION CODE** screen and select **CONTINUE**.

🔒
ENTER YOUR VERIFICATION CODE

To complete 2-Step Verification please enter the verification code that was sent to phone number XXX-XXX-XXXX.

If this number is incorrect you can change the number.

ENTER VERIFICATION CODE
_____

Didn't receive a code? We can send a new verification code

[CONTINUE]

6 The **ENTER YOUR VERIFICATION CODE** screen will then be updated with the message **"Enrolment Complete"** confirming your successful enrolment.

For more information about 2-step verification, visit **PenFinancial.com/2SV**